



Transportation Rate Options 2025-2026

Service Options		Fee	Sibling Rate
Door-to-Door	Round trip	\$5,450	\$4,100
	One Way	\$4,200	\$3,150
Regional Stop	Round trip	\$4,300	\$3,225
	One Way	\$3,200	\$2,400

\$400 non-refundable deposit due at signing (per child/per contract). The deposit goes towards Transportation fees. Third child from same family household AND address is FREE.

Our Vendor:

Coherent Bus Company is a transportation service located in the Twin Cities that is invested in the futures of students. They believe education is critical to the next generation, which is why they promise to get your children to and from school safely and on time.



Service Options:

Door-to-Door service is where buses navigate as close to your doorstep as possible to pick up students. This service is available round trip or on a one-way basis.

Regional Stop involves picking up students at centralized locations. It is designed to be a less expensive, more efficient (shorter bus ride) alternative to door-to-door service. This service is available round trip or on a one-way basis. Parents/Guardians are responsible for transporting students to and from the pickup point. Typically, regional stops will be a 3-15 minute drive from a rider's home.

Important Notes

- When logistically feasible, particularly in areas close to ISM and with a high concentration of bus riders, door-to-door service is more likely to be offered. In some cases, such as outlying areas that are considerably farther from ISM or a proposed route, regional stops will be established as an alternative to door-to-door service.
- Every effort will be made to keep your child's ride as short as possible. In some cases, if the pickup/drop-off location is too far from the proposed route, the transportation service may not be offered.
- Students picked up in the morning farthest from ISM should expect an *approximate* pickup time between 6:35 and 7:00 a.m. Transportation will arrive at ISM at approximately 7:50 a.m. Afternoon transportation will depart at approximately 4:25 p.m. on regular school days and 12:30 p.m. on early dismissal days.
- If the maximum capacity of a transportation route is reached, seats will be filled according to the order in which signed transportation contracts were received.
- **Route Changes:** ISM reserves the right to change pick-up/drop-off times and transportation stop locations to accommodate necessary route changes at any time during the school year.



ISM Refund Policy:

ISM will refund Transportation Fees to you if you cancel your contract for any of the following reasons:

- ISM cancels the transportation route.
- ISM's transportation route minimum ridership requirements have not been met.
- ISM's transportation route has reached maximum capacity.
- ISM has offered you a single regional stop location, and ISM receives your notice of transportation agreement termination within five days of the regional stop offer from ISM.

Full refunds will be issued if you cancel your contract for any of the above-listed reasons before the first date of ridership. Partial refunds will be issued on a pro-rata school-day basis for cancellations received after the first date of ridership. **Deposit is non-refundable (unless ISM is unable to provide the services requested prior to the agreed-upon start date).**

TRANSPORTATION REBATE PROGRAM:

If you cancel your contract for any other reason not listed in the above ISM Refund Policy, including but not limited to drop-off/pick-up time changes, stop location changes, school enrollment termination, or student's loss of transportation privileges due to misconduct, you will be eligible for a refund **only if you have opted into the Transportation Rebate Program**. The Transportation Rebate Program Fee is \$175 per student, billed to the Student Account on September 20, 2025. Rebates will be issued on a pro-rata school-day basis at 60% of the Transportation Fee paid.

Billing Options:

- Bill in Full Due September 20, 2025
- *Three-Pay Due September 20, 2025, December 20, 2025 and March 20, 2026

*If the three payment option is chosen, a \$15 service fee will be added to the first payment.

Riders added to a route after transportation commences for the school year will be billed pro-rata, based on the remaining school days from the first date of ridership. Transportation Fees will be billed to the Student Account.

Questions and concerns should be directed to Family Liaison, Melanie Gilles, at mgilles@ism-sabis.net or (952)-918-1817.